

LQ05



education

LQ05 - Business Process Management Maturity

Prerequisites

None

Duration

1 day

Course description

Improving business processes is on top of the agenda for chief and senior executives. To ensure sustainable improvement in processes and business performance, an organisation needs to embed Business Process Management (BPM) practices at both a strategic and an operational level. To get maximum effect from the highly recognised benefits of BPM, an organisation needs to adopt BPM practices that are most suited to its own unique set of circumstances. Thus, progressing BPM to higher levels of maturity requires an understanding of BPM practices and the organisational environment that influences them.

This one-day course introduces the concept of BPM Maturity. First, it provides an overview of a number of maturity models, before expanding on the specific BPM Capability Maturity (BPMCM) model. Throughout the course, this model provides a base for exploring the measurement of BPM maturity and understanding the key issues affecting BPM progression.



After this course you will understand

- the concepts, purpose and role of BPM Maturity Models
- Factors and Capability Areas included in the BPM Capability Maturity model
- contextual variables that influence BPM progression
- measurement of BPM Maturity
- core maturity concepts.

You will learn how to

- apply the concepts of BPM Maturity to your own organisation
- how to embed the best practices of BPM into your organisation
- assess your level of readiness for further BPM initiatives
- prioritise development efforts to have the optimal effect on BPM development
- how to build a BPM Maturity roadmap for your organisation.

The Leonardo Education Curriculum has been carefully designed to develop all of the required capabilities for effective process-based management. There are 14 world class courses in our comprehensive BPM curriculum.

These courses are delivered by the Queensland University of Technology.

For more information
about Leonardo Education
h.hall@leonardo.com.au
02 9006 7956

leonardo  consulting

Level 20, Tower 2, Darling Park

201 Sussex Street

Sydney NSW 2000

AUSTRALIA

t: +61 (0)2 9006 7956

f: +61 (0)2 9006 1010

sydney@leonardo.com.au

www.leonardo.com.au ABN: 20

066 273 256

ACN: 066 273 256