

BPTA 102



BPTA 102: Introduction to Business Process Modelling, Analysis & Design

Prerequisites

BPTA 101

Duration

3 day

Course description

This course provides an introduction to the skills and techniques required to analyse and design new processes or to redesign and improve existing processes. This course presents the process analysis, modelling and design techniques and tools required to improve performance. Participants will learn to scope specific processes using graphical models to document results. They will learn how to define measurement techniques for evaluating outcomes and how to model As-Is and To-Be process workflows using BPMN notation. The course is organised around a universally applicable case study that will be developed by attendees working in teams. The approach is hands-on and business oriented and attendees will be able to immediately apply what they learn within their own organisations.



After this course you will understand

- the principles and benefits of proven analysis and design techniques
- how to identify and capture all of the issues related to the process
- how to determine the scope of the process improvement project
- how to identify opportunities for improving business process performance
- the roles and responsibilities of the people in the process
- how to develop a common language for describing business processes.

You will learn how to

- appropriately analyse and scope a business process problem
- create BPMN process flow diagrams
 - select and apply the proper tools and techniques to model, analyse, manage, measure and improve processes
- apply creative thinking approaches and design techniques to process improvement
- develop critical measures for evaluating business process performance
- develop and apply testing and validating methods to new process designs.

For more information
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Leonardo Consulting delivers the BPTrends training curriculum in Australia and New Zealand. The BPTrends BPM Professional Certificate program includes three courses: Principles of Business Process Management (BPTA101), Introduction to Business Process Modelling, Analysis & Design (BPTA102) and Information Gathering and Facilitation for Business Processes (BPTA103).